



FROM THE PRESIDENT'S DESK

As we look ahead to the 250th anniversary of the United States, we are reminded that the story of our nation is not just written in history books—it lives in the people who experienced it, shaped it, and carried it forward. Nowhere is that more evident than within our Arcadia Senior Living Communities.

Our residents represent a generation, and, in many cases, generations whose lives helped define what America is today. Often referred to as the Greatest Generation and those who followed closely behind, they lived through pivotal moments in our nation's history: times of challenge, sacrifice, innovation, and extraordinary progress. From defending freedom abroad to building families, careers, and communities here at home, their contributions are woven into the very fabric of our country.

Because of them, America has continued to grow and evolve....expanding opportunities, advancing knowledge, and striving toward the ideals of liberty and justice for all. Their resilience, work ethic, and commitment to something greater than themselves have left a lasting legacy that continues to inspire us every day.

As we celebrate this milestone anniversary, it is also important to recognize that our nation, like all great endeavors, remains a work in progress. Yet through every chapter, the United States has stood as a beacon of hope....a place where dreams are pursued, freedoms are cherished, and new beginnings are possible. This promise has drawn people from all walks of life, including those born here and those who traveled from distant lands in search of their own American Dream.

We are incredibly honored to serve residents who not only witnessed this journey firsthand but actively shaped it. Whether through military service, raising families, contributing to their professions, volunteering in their communities, or simply living lives of integrity and purpose, each of our residents has played a role in making this country the remarkable place it is today.

We would also like to recognize the extraordinary team members who care for our residents each and every day. Their compassion, dedication, and professionalism reflect the very best of the American spirit....service to others, respect for dignity, and a commitment to excellence. It is through their noble work that our communities become not just places to live, but places to thrive, where history is honored and relationships are cherished.

To our residents: thank you. Thank you for your sacrifices, your strength, your vision, and your unwavering belief in the promise of this nation. And to our staff: thank you for the care, kindness, and respect you show in carrying that legacy forward. Together, you embody the very ideals we celebrate.

As we commemorate 250 years of the United States, we celebrate you, the living history among us, and we are deeply grateful to call you part of our community. Happy 250th to the United States of America!

Sincerely,

Brian Durbin, President



2025 Company-wide Ambassador of the Year

Muranda Williams

Muranda Williams has a gift for making people feel special, and it's that caring spirit that has earned her the honor of being named Arcadia Communities' 2025 Ambassador of the Year.

Muranda joined Arcadia Bowling Green in August 2024 as a member of the culinary team. Originally from Michigan, she spent several years as a manager with Panera before moving to Kentucky, where she worked as a dietary aide. Her experience in food service gave her the skills to succeed, but it is her genuine love for people that has made her such a valued member of the Arcadia family.

"I really love my job," Muranda said. "The residents compliment me all the time and know that I'm going to try my best."

For Muranda, caring for residents goes far beyond serving meals. She takes pride in getting to know each person and remembering the little things that brighten their day. She knows who prefers a soup spoon, how certain residents like their dessert prepared, and even which condiments they enjoy with their meals—often bringing them before they remember to ask.

Those thoughtful gestures have helped her build strong relationships throughout the community. Residents know they are seen, valued, and cared for, and they frequently show their appreciation in return. "What I love about Muranda is she always tries to find ways to say yes, no matter the need of the resident," said Candie Gray, Executive Director of Arcadia Bowling Green. "She truly goes above and beyond to make residents feel cared for and at home."

A proud mother of three children, ages 10, 6, and 5, Muranda balances family life with a passion for serving others. She hopes to continue growing in her career and expand her role on the service side of senior living.

Above all, Muranda says it is the relationships she has built with residents that make her work so rewarding. "The residents always show me appreciation," she said. "It makes me feel so good to come into a place where people love me."

That warmth, compassion, and commitment to making every resident feel at home are what make Muranda a deserving recipient of Arcadia Communities' 2025 Ambassador of the Year award.



5 Pillars of Arcadia Ambassadors

S
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R

We Put
Safety
First

We succeed through
Teamwork
and Togetherness

We are
Accountable
for our results

We Act with
Integrity

We
Respect
all Viewpoints

APPLAUSE FOR ADVANCEMENT

BOWLING GREEN

Daniel Holloway
promoted to Lead
Housekeeper

LAKES

Heather Yates promoted
to Concierge

Karen Grantham
promoted to Open Arms
Programming
Coordinator

PACE

Dillon Sutherland
promoted to Sous Chef
Susan Ormond promoted
to Concierge
Ashley Baker promoted to
Med Tech
Niki Roebuck promoted
to Lead Resident Care
Specialist



1st Quarter Ambassadors



Dana Simpson
Director of Resident Care
& Wellness



Lole Veal
Dining Specialist



Robin Brooke | Elizabethtown, KY



Sally Fitzgerald
Culinary Specialist



Melanie Fugate
Certified Medication Aide



Arcadia | Bowling Green, KY



Teresa Nance
Lead Resident Care Specialist



Heather Yates
Concierge



The Lakes | Paducah, KY



Savannah McClaskey
Hospitality Specialist



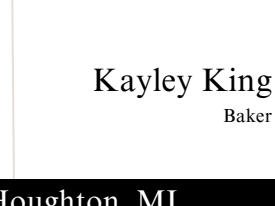
Zheenlie Arellano
Dining Specialist



Arcadia | Louisville, KY



Grace Torola
Hospitality Specialist



Kayley King
Baker



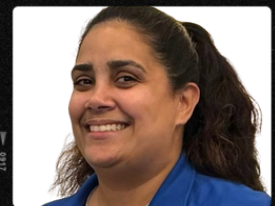
The Bluffs | Houghton, MI



Elyzabeth Settle
Med Tech



Ashley Baker
Resident Care Specialist



Arcadia | Pace, FL



Phyllis Baker
Hospitality Specialist



Shaunekwa Cheeks
Hospitality Specialist
Resident Care Specialist



Arcadia | Clarksville, TN



Shelley Dawson
Resident Care Specialist



Arianna King
Resident Care Specialist



Stilley House | Benton, KY